

MEMORANDUM



El Paso Health
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

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TO: Valued EVV Providers
FROM: El Paso Health
DATE: 10/09/2026
RE: **Register for Electronic Visit Verification (EVV) Annual EVV Policy Training Webinars**

HHSC will host the annual EVV policy training for program providers, financial management services agencies (FMSAs), and Consumer Directed Services (CDS) Employers.

Training will cover:

- EVV Policy Handbook revisions
- EVV compliance requirements
- EVV updates and reminders
- Interactive exercises
- Q&A session

Webinar Dates and registration links:

- **October 30, 2026 — 10:30 AM to 12:00 PM** [Annual EVV Policy Training Webinar for Program Providers and FMSAs](#)
- **November 19, 2026 — 2:00 PM to 3:30 PM** [Annual EVV Policy Training Webinar for Program Providers and FMSAs](#)
- **December 4, 2026 — 2:00 PM to 3:30 PM** [Annual EVV Policy Training for CDS Employers](#)
- **December 17, 2026 — 2:00 PM to 3:30 PM** [Annual EVV Policy Training for CDS Employers](#)

Attending any of the webinars fulfills the annual EVV policy training requirement for program providers, FMSAs, and CDS employers.

The webinar will be recorded and posted to the [HHS Learning Portal](#) under EVV Policy Training – Webinar Recordings within two business days.

Training credit is obtained by watching the recording and completing all required steps in the course.

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at ProviderServicesDG@elpasohealth.com